



Water Conservation FAQ's

- **Why are my City's restrictions different from the state/what I'm hearing on the news?**
 - Since the City of Brea has an approved [Water Shortage Contingency Plan](#), water customers follow the restrictions in this approved plan by City Council.
- **Why does Orange County's practices/restrictions differ from Los Angeles County?**
 - Since the City of Brea has an approved [Water Shortage Contingency Plan](#), water customers follow the restrictions in this approved plan.
- **Why does the City keep building/developing despite the water shortage?**
 - The homes that are being built today are utilizing more efficient water devices for both inside and outside the house.

In addition to the houses being more water efficient than a home built in the past, the City has an approved [Urban Water Management Plan](#), which takes into account for these future developments and their water use.

- **How many different water levels are there, and what is the City of Brea's current level?**
 - There are six (6) different activation levels and the City of Brea is currently at "Level 2", which calls for a 20% reduction.
- **When are we moving to the next level?**
 - Moving from one level to the next are based on supply and demand conditions, or [Emergency Response Requirements](#) imposed by the State Water Board.
- **How often am I allowed to water?**
 - From **May to September**, City of Brea Water Customers are able to water three (3) days a week: *Wednesday, Friday & Sunday*.
 - From **October to April**, City of Brea Water Customers are able to water one (1) day a week: *Wednesday*.



- **How long can I water each day?**
 - Outdoor automatic irrigation systems are allowed up to 10 minutes per station.
- **What are my options if I want to remove my turf?**
 - The City of Brea participates in a regional rebate program that is administered by Municipal Water District of Orange County, please visit www.ocwatersmart.com to view which rebates are available to you.
- **I hear on the radio that rebates are available and to visit www.bewaterwise.com to conserve water. Does the City of Brea offer rebates?**
 - Yes. The City of Brea participates in rebate programs, however, the website you want to visit is www.ocwatersmart.com since this website is specific to Orange County Customers.
- **Who can I contact with water questions?**
 - For additional information, please contact the Public Works Department at (714) 990-7691.
- **How can I save water?**
 - Please visit www.ocwatersmart.com for different ideas to conserve water not only outside the house, but inside as well.
- **Can I fill my pool?**
 - At the current Level 2 stage of the [Water Shortage Contingency Plan](#), water customers are able to refill their pool. We highly recommend using a pool cover to help reduce the water evaporation.
- **Are new pool constructions allowed?**
 - Yes, new pools are permitted under the current Level 2 stage of the [Water Shortage Contingency Plan](#). We highly recommend using a pool cover to help reduce the water evaporation.



- **I've been conserving water, but my neighbor waters all the time!**
 - Thank you for doing your part in conserving water and protecting this valuable limited resource. If you do see someone that is wasting water please call (714) 990-7691, and our staff will help inform them about the current watering schedule and water level the City of Brea is currently at.
- **I've been conserving water, but why should I conserve when they keep building new houses?**
 - The [2020 Urban Water Management Plan](#) considers all future developments and water demands. This study concluded that there is sufficient water supply to allow for these developments and population increase.

Over the past decade, the conservation tools have evolved for all new developments to align with the state's goal, "Make Conservation a Way of Life". In doing your part to conserve, this goal is possible. Please visit www.ocwatersmart.com to see what items you may qualify for to make your home water efficient.